

## Drop-Off Locations in Rural Areas

All locations below charge a handling fee:

- \$5 for 1-4 samples
- \$10 for 5 or more samples

### Airdrie Regional Health Centre

604 Main Street S 912-8400  
[Tuesdays before 2:00 pm](#)

### Banff Public Health Centre

303 Lynx Street 762-2990  
[Mondays before 3:00 pm](#)

### Black Diamond Health Centre

717 Government Road S 933-8505  
[Mondays before 3:00 pm](#)

### Canmore Public Health Centre

#104, 800 Railway Avenue 678-5656  
[Mondays before 3:00 pm](#)

### Claresholm Public Health Unit

5221 2nd Street W 625-4061  
[Mondays before 3:00 pm](#)

### Cochrane Community Health Centre

#101, 213 1 Street W 932-8700  
[Mondays before 12:00 pm](#)

### Didsbury Health Unit

1210 20<sup>th</sup> Avenue 335-9393  
[Tuesdays before 11:00 am](#)

### High River Public Health Centre

310 Macleod Trail 652-3297  
[Mondays before 12:00 pm](#)

### Nanton Community Health Centre

2216 – 20 Street 646-2218  
[Mondays until 3:00 pm](#)

### Okotoks Health and Wellness Centre

11 Cimarron Common 995-2600  
[Mondays before 3:00 pm](#)

### Strathmore Health Centre

650 Westchester Road 361-7200  
[Tuesdays before 11:00 am](#)

### Vulcan Public Health Unit

610 Elizabeth Street S 485-2285  
[Mondays before 3:30 pm](#)

## Drop-Off Locations within City of Calgary

To ensure efficient processing, drop off your chemical water sample at one of the following

**Calgary Health Region offices,  
Monday to Friday, before 9:00 am:**

### Forest Lawn Community Health Centre

3810 17<sup>th</sup> Avenue SE 944-7300

### Acadia Community Health Centre

#132, 151 86<sup>th</sup> Avenue SE 944-7200

### Shaganappi Community Health Centre

3415 8<sup>th</sup> Avenue SW 944-7373

### North Hill Community Health Centre

1527 19<sup>th</sup> Street NW 944-7400

### Northwest Community Health Centre

**Ranchland & Bowness Sites** 943-9700  
#109, 1829 Ranchlands Blvd NW

### Village Square Health Centre

2623 56<sup>th</sup> Street NE 944-7000

### NOTIFICATION OF RESULTS

All results will be mailed to the address stated on requisition form.

Water results will not be faxed or given out over the phone.

If you have reason to believe your drinking water is unsafe, please review your results before assuming the water is safe to drink.

Environmental Health  
[www.calgaryhealthregion.ca/envhealth](http://www.calgaryhealthregion.ca/envhealth)

## INSTRUCTIONS FOR TAKING WATER SAMPLES FOR CHEMICAL ANALYSIS

For more information about water sampling instructions and services, please call your local health inspector at one of the following locations:

|                   |                 |
|-------------------|-----------------|
| <b>Banff</b>      | <b>762-2990</b> |
| <b>Calgary</b>    | <b>943-8095</b> |
| <b>Canmore</b>    | <b>678-5656</b> |
| <b>Claresholm</b> | <b>625-4061</b> |
| <b>Okotoks</b>    | <b>995-2638</b> |
| <b>Strathmore</b> | <b>361-7200</b> |



**IMPORTANT - TESTING IS ONLY  
CONDUCTED ON WATER FOR HUMAN  
CONSUMPTION.**

Samples collected for real estate transactions, mortgages, research, agricultural (ie. livestock use, irrigation, etc.), or other commercial purposes **will not be accepted nor processed.**

Use a private laboratory for these purposes. (Yellow Pages – “Laboratories”)

### GENERAL INSTRUCTIONS

Please read all instructions on the sample requisition form and this brochure before collecting your sample.

Submit drinking water from the primary residence **only**.

**Use only** the special sample bottle provided by the Health Region.

**Do not** rinse the sample bottle, touch the mouth of the bottle, or inside the bottle cap.

**Do not** place the cap on any surface while filling the bottle.

**Do not collect samples from:**

- hot water fixtures, garden hoses, outside taps or locations likely to be dirty.
- faucets without first unscrewing and removing the aerator (the little screen at the end.)

### SAMPLING PROCEDURE

**Keep sample bottle closed** until the moment it is to be filled.

1. Run the cold water tap at a controlled, steady flow for 5 minutes before collecting the sample.
2. Remove the cap from the bottle and fill the bottle completely.
3. Cap the bottle tightly.
4. Detach front sheet of requisition form. Attach **one Chemical ID No. Label** from this sheet to the ‘Identification number’ box on the sample bottle’s label.

Attach the **other Chemical ID No. Label** on top of the sample bottle’s lid.

**Samples that are missing an ID label from the bottle will not be processed.**

5. Complete the requisition form (see next section).
6. Place the sample bottle and completed form in the plastic bag.
7. Deliver to the Health Region as soon as possible (locations and times listed on other side of brochure).

Please call your local Health Inspector to discuss testing any water treatment devices such as reverse osmosis, distillation, cartridge filters, UV light devices, etc.

### FILLING OUT THE REQUISITION FORM

Complete the requisition form and ensure that the following areas are properly completed (these are usually highlighted on each form).

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#### REQUEST FOR CHEMICAL ANALYSIS

- Water supply for (your name)
- Mailing address, city, postal code
- Contact telephone number.

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**Collection Site** - well head, kitchen tap, basement tap, etc.

**Reason for Sampling** - new well, five (5) year routine check, new baby, etc.

**Legal Land Description MUST be provided** – Section, Township, Range, Meridian

**Sample Collected by** - name of person who collected the sample

**Date of Collection**- day/month/year

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**Sample** - Private

**Sample Treatment** – Raw

**Source** – well, spring, cistern, etc.

**Well Depth** – in feet

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The Calgary Health Region is pleased to provide this free water analysis service to homeowners for testing their water supply’s chemistry once every five years, or when a new baby arrives to the home.

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