

Drop-Off Locations in Rural Areas

- \$5 for 1-4 samples
- \$10 for 5 or more samples

Airdrie Regional Health Centre

604 Main Street S 403-912-8400
Tuesdays before 12:00 pm

Banff Public Health Centre

303 Lynx Street 403-762-2990
Mondays before 3:00 pm

Black Diamond Health Centre

717 Government Road S 403-933-8505
Mondays before 3:00 pm

Canmore Public Health Centre

#104, 800 Railway Avenue 403-678-5656
Mondays before 2:00 pm

Claresholm Public Health Unit

5221 2nd Street W 403-625-4061
Mondays before 12:00 pm

Cochrane Community Health Centre

60 Grande Boulevard 403-851-6130
Mondays before 12:00 pm

Didsbury Health Unit

1210 20th Avenue 403-335-9393
Tuesdays before 11:00 am

High River Public Health Centre

310 Macleod Trail 403-652-3297
Mondays before 12:00 pm

Nanton Community Health Centre

2216 20 Street 403-646-2218
Mondays until 3:00 pm

Okotoks Health and Wellness Centre

11 Cimarron Common 403-995-2600
Mondays before 3:00 pm

Strathmore Health Centre

650 Westchester Road 403-361-7200
Tuesdays before 11:00 am

Vulcan Public Health Unit

610 Elizabeth Street S 403-485-2285
Mondays before 3:30 pm

Drop-Off Locations within City of Calgary

To ensure efficient processing, drop off your bacteria water sample at one of the following:

**Alberta Health Services offices,
 Monday to Friday, before 9:00 am
 (excluding all Named Holidays)**

Sheldon M. Chumir Health Centre

Calgary Lab Service, 3rd floor
 1213 4th Street SW 403-955-6188

Acadia Community Health Centre

#132, 151 86th Avenue SE 403-944-7200

East Calgary Health Centre 2nd Floor

4715 8th Avenue SE 403-944-7300

North Hill Community Health Centre

1527 19th Street NW 403-944-7400

Northwest Community Health Centre

Ranchland & Bowness Sites
 #109, 1829 Ranchlands Blvd NW
 403-943-9700

Shaganappi Community Health Centre

3415 8th Avenue SW 403-944-7373

Village Square Health Centre

2623 56th Street NE 403-944-7000

OR

Provincial Laboratory of Public Health

Special Services Building
 Foothills Hospital Complex, South side
3030 Hospital Dr NW
 Main Reception 403-944-1215

INSTRUCTIONS FOR TAKING BACTERIOLOGICAL DRINKING WATER SAMPLES

For water sample bottles or information about Drinking water sampling, please call your local health inspector at one of the following locations:

Airdrie	403-912-8400
Banff	403-762-2990
Calgary	403-943-2296
Canmore	403-678-5656
Claresholm	403-625-4061
Cochrane	403-851-6130
Okotoks	403-995-2638
Strathmore	403-361-7200

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**IMPORTANT - TESTING IS ONLY CONDUCTED
ON WATER FOR HUMAN CONSUMPTION.**

Samples collected for real estate transactions, mortgages, research, agricultural (ie. livestock use, irrigation, etc.), or other commercial purposes **will not be accepted nor processed.**

Use a private laboratory for these purposes. (Yellow Pages – “Laboratories”)

GENERAL INSTRUCTIONS

Please read all instructions on the sample requisition form and this brochure before collecting your sample.

Do not rinse the sample bottle or loose any of the powder from inside the bottle.

Do not place the cap on any surface while filling the bottle.

Do not allow the bottle to overflow or allow water to splash down the side of bottle.

Do not collect samples from:

- hot water fixtures, garden hoses, outside taps or locations likely to be dirty.
- faucets without first unscrewing and removing the aerator (the little screen at the end).

Please call your local Health Inspector to discuss testing any water treatment devices such as reverse osmosis, distillation, cartridge filters, UV light devices, etc.

SAMPLING PROCEDURE

Keep sample bottle closed until the moment it is to be filled.

1. Wash your hands with soap and warm water.
2. Run the cold water tap at a controlled, steady flow for 5 minutes before collecting the sample.
3. Reduce the water flow to permit filling without splashing.
4. Remove the cap from the bottle.
5. Hold the bottle near the base. Fill to half-way between the fill line marked on the bottle and the top of the bottle.
6. Replace the cap immediately.
7. Attach the Identification label from the front page of the requisition form to the sample bottle. **Samples that are missing the ID label from the bottle will not be processed.**
8. Complete the requisition form (see next section).
9. Place the sample bottle and completed form in the plastic bag. Ensure the cap is on tight.
10. Keep water sample refrigerated in a cooler, or place on ice, and deliver to the Health Centre as soon as possible (locations and times listed on other side of brochure). **Samples that arrive at the lab more than 24 hours after collection will not be processed.**

When delivering samples to a location outside of Calgary, *collect samples after 8:00 am on the same day you submit them*, so they can be delivered to the lab in less than 24 hours.

FILLING OUT THE REQUISITION FORM

Complete the requisition form, including all the highlighted areas with the following information:

- Your name, mailing address, postal code and daytime telephone number. *This information is used for contacting and mailing out results.*
- The legal land description of the drinking water source.
Please check your utility bills for this information if you do not know.
- The date and time of collection and the name of person collecting sample.
- Section (A) Drinking Water Information, and
- If this is a resample because previous sample showed coliform contamination, check off ‘Yes’ in the top grey box on right side of form.

NOTIFICATION OF RESULTS

When an unsatisfactory result is received, a Public Health Inspector will attempt to contact the person listed on the requisition form to discuss the result.

All water sample analysis results are mailed to the address stated on the requisition form.

If you have reason to believe your drinking water is unsafe, please contact your local Public Health Inspector.