

Drop-Off Locations in Rural Areas

All locations below charge a handling fee:

- \$5 for 1-4 samples
- \$10 for 5 or more samples

Airdrie Regional Health Centre

604 Main Street S 912-8400
[Tuesdays before 2:00 pm](#)

Banff Public Health Centre

303 Lynx Street 762-2990
[Mondays before 3:00 pm](#)

Black Diamond Health Centre

717 Government Road S 933-8505
[Mondays before 3:00 pm](#)

Canmore Public Health Centre

#104, 800 Railway Avenue 678-5656
[Mondays before 3:00 pm](#)

Claresholm Public Health Unit

5221 2nd Street W 625-4061
[Mondays before 3:00 pm](#)

Cochrane Community Health Centre

#101, 213 1 Street W 932-8700
[Mondays before 12:00 pm](#)

Didsbury Health Unit

1210 20th Avenue 335-9393
[Tuesdays before 11:00 am](#)

High River Public Health Centre

310 Macleod Trail 652-3297
[Mondays before 12:00 pm](#)

Nanton Community Health Centre

2216 – 20 Street 646-2218
[Mondays until 3:00 pm](#)

Okotoks Health and Wellness Centre

11 Cimarron Common 995-2600
[Mondays before 3:00 pm](#)

Strathmore Health Centre

650 Westchester Road 361-7200
[Tuesdays before 11:00 am](#)

Vulcan Public Health Unit

610 Elizabeth Street S 485-2285
[Mondays before 3:30 pm](#)

Drop-Off Locations within City of Calgary

To ensure efficient processing, drop off your bacteriological water sample at one of the following

**Community Health Centres,
Monday to Friday, before 9:00 am:**

Forest Lawn Community Health Centre

3810 17th Avenue SE 944-7300

Acadia Community Health Centre

#132, 151 86th Avenue SE 944-7200

Shaganappi Community Health Centre

3415 8th Avenue SW 944-7373

North Hill Community Health Centre

1527 19th Street NW 944-7400

Northwest Community Health Centre

Ranchland & Bowness Sites 943-9700
#109, 1829 Ranchlands Blvd NW

Village Square Health Centre

2623 56th Street NE 944-7000

OR

Provincial Laboratory of Public Health

Special Services Building
Foothills Hospital Complex, South side
3030 Hospital DR NW
Main Reception 944-1215

Monday to Friday

from 7:00 am to 11:00 pm

Weekends & Stat Holidays

from 7:00 am to 7:00 pm

[Environmental Health](#)

www.calgaryhealthregion.ca/envhealth

INSTRUCTIONS FOR TAKING WATER SAMPLES FOR BACTERIOLOGICAL ANALYSIS

For more information about water sampling instructions and services, please call your local health inspector at one of the following locations:

Banff 762-2990

Calgary 943-8095

Canmore 678-5656

Claresholm 625-4061

Okotoks 995-2638

Strathmore 361-7200



**Alberta Health
Services**

Calgary Health Region

**IMPORTANT - TESTING IS ONLY
CONDUCTED ON WATER FOR HUMAN
CONSUMPTION.**

Samples collected for real estate transactions, mortgages, research, agricultural (ie. livestock use, irrigation, etc.), or other commercial purposes **will not be accepted nor processed.**

Use a private laboratory for these purposes. (Yellow Pages – “Laboratories”)

GENERAL INSTRUCTIONS

Please read all instructions on the sample requisition form and this brochure before collecting your sample.

Do not rinse the sample bottle or lose any of the powder from inside the bottle.

Do not touch the mouth of the bottle, or inside the bottle cap.

Do not place the cap on any surface while filling the bottle.

Do not allow the bottle to overflow or allow water to splash down the side of bottle.

Do not collect samples from

- hot water fixtures, garden hoses, outside taps or locations likely to be dirty.
- faucets without first unscrewing and removing the aerator (the little screen at the end).

Please call your local Health Inspector to discuss testing any water treatment devices such as reverse osmosis, distillation, cartridge filters, UV light devices, etc.

SAMPLING PROCEDURE

Keep sample bottle closed until the moment it is to be filled.

1. **Wash your hands with soap and warm water.**
2. Run the cold water tap at a controlled, steady flow for 5 minutes before collecting the sample.
3. Reduce the water flow to permit filling without splashing.
4. Remove the cap from the bottle.
5. Hold the bottle near the base. Fill to half-way between the fill line marked on the bottle and the top of the bottle.
6. Replace cap immediately.
7. Attach the identification label from the front page of the requisition form to the sample bottle. **Samples that are missing an ID label from the bottle will not be processed.**
8. Complete the requisition form (see next section).
9. Place the sample bottle and completed form in the plastic bag. Ensure the cap is on tight.
10. Keep water sample refrigerated in a cooler, or place on ice, and deliver to the Health Region as soon as possible (locations and times listed on other side of brochure). **Samples must arrive at the lab no later than 24 hours after collection.**

When delivering samples to a location outside of Calgary, **collect samples after 8:00 am on the same day you submit them**, so they can be delivered to the lab in less than 24 hours.

FILLING OUT THE REQUISITION FORM

Complete the requisition form, including the following information.

- Your name, mailing address, postal code and daytime telephone number. *This information is used for contacting and mailing out results.*
- The legal land description of the drinking water source.
- The date and time of collection and the name of person collecting sample.
- Section (A) Drinking Water Information, and
- If this is a resample because previous sample showed coliform contamination, check off ‘Yes’ in the top grey box on right side of form.

NOTIFICATION OF RESULTS

When an unsatisfactory result is received, a Public Health Inspector will attempt to contact the person listed on the requisition form to discuss the result.

All water sample analysis results are mailed to the address stated on the requisition form. **(Requests for results by phone or by fax are not returned.)**

If you have reason to believe your drinking water is unsafe, please review your results before assuming the water is safe to drink.