

## **ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE**

**To:** Bellstar Hotels & Resorts  
(the "Owner")

**RE:** The swimming pool located in Canmore, Alberta and municipally described as:  
**Mystic Springs Chalets Swimming Pool, 140 Kananaskis Way**

**WHEREAS** I, an **Executive Officer** of **Alberta Health Services**, have inspected the above premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

**AND WHEREAS** such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder the prevention or suppression of disease, namely:

- a. Water sample from the swimming pool taken on July 17, 2011 was positive for total coliforms and had an HPC of over 57, 000 cfu/mL.
- b. Water sample from the swimming pool taken on July 25, 2011 had an HPC of 260 cfu/mL.
- c. The free available chlorine level of the whirlpool water was measured as 0 ppm.
- d. The alkalinity of the whirlpool water was measured as 60ppm.
- e. The pump for the chlorine feed into the swimming pool was not functional.
- f. The pump for the acid feed into the swimming pool was not functional.
- g. The automated controller was not reading an accurate ORP.

**AND WHEREAS** such inspection disclosed that the following breaches of the Public Health Act and the Swimming Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006 exist in and about the above noted swimming pool, namely:

- a. Water sample from the swimming pool taken on July 17, 2011 was positive for total coliforms and had an HPC of over 57, 000 cfu/mL. This is in contravention of Section 16(a) & (b) of the Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006.
- b. Water sample from the swimming pool taken on July 25, 2011 had an HPC of 260 cfu/mL. This is in contravention of Section 16(a) of the Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006.
- c. The free available chlorine level of the whirlpool water was measured as 0 ppm. This is in contravention of Section 11(1)(b) of the Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006.
- d. The alkalinity of the whirlpool water was measured as 60ppm. This is in contravention of Part 3, Section 3(3) of the Pool Standards, 2006.
- e. The pump for the chlorine feed into the swimming pool was not functional. This is in contravention of Section 12(2)(a) of the Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006.
- f. The pump for the acid feed into the swimming pool was not functional. This is in contravention

of Section 12(2)(a) of the Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006.

- g. The automated controller was not reading an accurate ORP. This is in contravention of Section 12(2)(b) of the Pool, Wading Pool and Water Spray Park Regulation, Alberta Regulation 293/2006.

**AND WHEREAS**, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the above noted swimming pool.
2. That the owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
  - a. Treat the whirlpool water to eliminate any possible source of contamination and then chemically balance the whirlpool.
  - b. Submit a whirlpool water sample for microbial analysis to the Provincial Laboratory of Public Health (Microbiology) for testing.
  - c. Maintain the free available chlorine level of the swimming pool water at a minimum of 1.0ppm.
  - d. Maintain the alkalinity of the whirlpool water between 80 and 120ppm.
  - e. Ensure the chlorine pump is in good working condition and is operational.
  - f. Ensure the acid pump is in good working condition and is operational.
  - g. Calibrate the automated controllers for pH and chlorine.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services and the water sample referred to as item b above is shown to be of satisfactory microbiological quality; the above noted swimming pool shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Canmore, Alberta, July 29, 2011.

Diane Luka, CPHI(C)  
Executive Officer  
Environmental Health Officer

**YOU HAVE THE RIGHT TO APPEAL**

A person who a) is directly affected by a decision of a Regional Health Authority, and  
b) feels himself aggrieved by the decision

may appeal the decision within ten (10) days after receiving the order to the Public Health Appeal Board located at 24<sup>th</sup> Floor, Telus Plaza, 10025 - Jasper Avenue, Edmonton, Alberta, T5J 1S6 Telephone (780) 427-2813.

The terms of this Order remain in effect notwithstanding the filing or proposed filing of any such appeal. If you appeal, you may also make an application to the Board for a stay of this Order pending the appeal.

A copy of the Public Health Appeal form may be obtained by contacting Alberta Health Services at (780) 342-0122 or the Public Health Appeal Board (780) 427-2813.

You are advised that all orders remain in effect pending such an appeal

**HEALTH LEGISLATION, REGULATIONS AND STANDARDS**

*Electronic versions of the Public Health Act and Regulations are available at the Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or [www.qp.gov.ab.ca](http://www.qp.gov.ab.ca).*

*Health Legislation and regulations are available for purchase. Please contact Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7) or [www.qp.gov.ab.ca](http://www.qp.gov.ab.ca).*

*Copies of standards are available by contacting the Health Protection Branch of Alberta Health & Wellness at (780) 427-4518, or by visiting: [www.health.alberta.ca/about/health-legislation.html](http://www.health.alberta.ca/about/health-legislation.html)*

Confirmation of an oral order issued to Randy Steinbach, at 5:00pm, July 28, 2011.

Copy Bellstar Hotels and Resorts, Head Office

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**AIRDRIE Regional Health Centre**

604 Main Street South  
Airdrie, AB T4B 3K7  
Phone: 403-912-8400  
Fax: 403-912-8410

**BANFF Health Unit**

303 Lynx Street  
PO Box 1266  
Banff, AB T1L 1B3  
Phone:403-762-2990  
Fax: 403-762-5570

**CALGARY - Southport Atrium**

10101 Southport Road SW  
Calgary, AB T2W 3N2  
Phone:403-943-2288  
Fax: 403-943-8056

**CANMORE Public Health**

#104, 800 Railway Avenue  
Canmore, AB T1W 1P1  
Phone: 403-678-5656  
Fax: 403-678-5068

**CLARESHOLM Public Health**

5221 2<sup>nd</sup> Street W  
PO Box 1391  
Claresholm, AB T0L 0T0  
Phone: 403 625-4061  
Fax: 403-625-4062

**COCHRANE Community Health Centre**

60 Grande Boulevard  
Cochrane, AB T4C 0S4  
Phone: 403-851-6000  
Fax:403- 851-6009

**OKOTOKS Health and Wellness Centre**

11 Cimarron Common  
Okotoks, AB T1S 2E9  
Phone: 403-995-2600  
Fax: 403-995-2639

**STRATHMORE Public Health Office**

650 Westchester Road  
Strathmore, AB T1P 1H8  
Phone: 403-361-7200  
Fax: 403-361-7244

[www.albertahealthservices.ca/eph.asp](http://www.albertahealthservices.ca/eph.asp)

INACTIVE