

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: **Natasha Dubois**
 (the “Owner”)

RE: The personal services facility located in Calgary, Alberta and municipally described as:

Romantik Suicide Tattoos
#2 4540 73 Street NW
Calgary Alberta
T3B 2M4

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder the prevention or suppression of disease, namely:

- a. Re-useable stainless steel needle tubes are being used without proper sterilization.
- b. There is no approved sterilizer onsite. The operator said that the tubes are sterilized in a pressure cooker located at her mother’s house.
- c. There is one opened plastic disposable needle tube stored with the stainless steel needle tubes, indicating that single use, disposable plastic needle tubes may be being re-used.
- d. The tattoo service is being done in the living room of the residence and is therefore not adequately separated from other activities in the home.
- e. A cloth couch is being used for clients to rest on while getting a tattoo, therefore not constructed to be impervious to moisture and easily cleanable. The operator indicates that cloth towels are laid down on the couch before a tattoo is done.
- f. A designated stainless steel sink is not provided in the room for hand washing.
- g. The facility does not have a second designated stainless steel sink for cleaning equipment.
- h. An alcohol solution of 50% is used for disinfecting tattoo equipment.
- i. Some improperly labelled tattoo ink from an unknown source is being used.
- j. Clip cord covers and machine bag covers are not being used.

- k. Used tattoo needles are being bent in half and then taped and disposed of into the general garbage. There is no puncture resistant sharps container provided.
- l. Tattooing equipment is being stored in boxes on the floor in the living room.
- m. Records including the names and addresses of the clients being tattooed are not being kept.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 20/2003, and the Health Standards and 2002 Guidelines for Tattooing, and the Nuisance and General Sanitation Regulation, Alberta Regulation 243/2003 exist in and about the above noted personal services facility, namely:

- a. Re-useable stainless steel needle tubes are being used without proper sterilization. This is in contravention of Section 6(2) of the Personal Service Regulation.
- b. There is no approved sterilizer onsite. The operator said that the tubes are sterilized in a pressure cooker located at her mother's house. This is in contravention of Section 6(2) of the Personal Service Regulation.
- c. There is one opened plastic disposable needle tube stored with the stainless steel needle tubes, indicating that single use, disposable plastic needle tubes may be being re-used. This is in contravention of Section 6(2) of the Personal Service Regulation.
- d. The tattoo service is being done in the living room of the residence and is therefore not adequately separated from other activities in the home. This is in contravention of Section 5 of the Personal Services Regulation.
- e. A cloth couch is being used for clients to rest on while getting a tattoo, therefore not constructed to be impervious to moisture and easily cleanable. The operator indicates that cloth towels are laid down on the couch before a tattoo is done. This is in contravention of Section 3(h) of the Personal Service Regulation.
- f. A designated stainless steel sink is not provided in the room for hand washing. This is in contravention of Section 4(1) of the Personal Services Regulation.
- g. The facility does not have a second designated stainless steel sink for cleaning equipment. This is in contravention of Section 4(2) of the Personal Service Regulation.
- h. An alcohol solution of 50% is used for disinfecting tattoo equipment. This is in contravention of Section 6(2) of the Personal Service Regulation.
- i. Some improperly labelled tattoo ink from an unknown source is being used. This is in contravention of Section 2 of the Nuisance and General Sanitation Regulation and Section 4(a) of the Health Standards and Guidelines for Tattooing.
- j. Clip cord covers and machine bag covers were not being used. This is in contravention of Section 6(1) of the Personal Service Regulation.

- k. Used tattoo needles are being bent in half and then taped and disposed of into the general garbage. There is no puncture resistant sharps container provided. This is in contravention of Section 3(e) of the Personal Service Regulation.
- l. Tattooing equipment is being stored in boxes on the floor in the living room. This is in contravention of Section 3(g) of the Personal Service Regulation.
- m. Records including the names and addresses of the clients being tattooed are not being kept. This is in contravention of Section 8 of the Health Standards and Guidelines for Tattooing.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

- 1. That the Owner immediately close the above noted premises.
- 2. That the owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Develop a service provision area that is separate from any sleeping, dining, bathing, washroom or food preparation areas, and is separate from other incompatible activities.
 - b. Install a stainless steel sink, equipped with hot and cold water, soap and single-use paper towel that is in or readily accessible to the service provision area. The sink shall not be located in a washroom or used for any other incompatible activity.
 - c. Install a second stainless steel sink that is equipped with hot and cold running water and only used for cleaning of equipment. The sink shall not be located in a washroom or used for any other incompatible activity.
 - d. Develop approved areas to conduct proper re-processing of equipment.
 - e. Obtain an approved sterilizer and maintain the sterilizer in accordance with its operation manual.
 - f. Perform regular biological, chemical and physical monitoring and maintain proper records to verify that sterilization of equipment is being achieved.
 - g. Obtain an approved puncture resistant container for the disposal of waste sharps.
 - h. Ensure that equipment that clients rest on while being tattooed has surfaces that are smooth, non-porous and easy to clean.
 - i. Remove all equipment not being used in the operation of the business.
 - j. Do not re-use single use disposable tattoo equipment.
 - k. Ensure that tattoo equipment such as clip cords and machines are sufficiently covered to prevent gross contamination while tattooing.
 - l. Obtain approved disinfectants for use on client contact surfaces and on tattooing equipment.
 - m. Use only commercially manufactured tattoo inks in their original labeled containers.
 - n. Ensure that tattoo equipment is stored in a manner that prevents the equipment from being contaminated.
 - o. Until approval is granted, cease advertisement of the tattooing business to the public.

- p. Maintain proper client contact records including client names and contact information, including addresses and phone numbers.
 - q. Provide names and contact information of the clients who have been tattooed to the undersigned Executive Health Officer.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, August 31, 2011.

Dana East, B.Sc., B.Tech, CPHI(C)
Executive Officer
Environmental Health Officer

YOU HAVE THE RIGHT TO APPEAL

A person who a) is directly affected by a decision of a Regional Health Authority, and
 b) feels himself aggrieved by the decision

may appeal the decision within ten (10) days after receiving the order to the Public Health Appeal Board located at 24th Floor, Telus Plaza, 10025 - Jasper Avenue, Edmonton, Alberta, T5J 1S6
Telephone (780) 427-2813.

The terms of this Order remain in effect notwithstanding the filing or proposed filing of any such appeal. If you appeal, you may also make an application to the Board for a stay of this Order pending the appeal.

A copy of the Public Health Appeal form may be obtained by contacting Alberta Health Services at (780) 342-0122 or the Public Health Appeal Board (780) 427-2813.

You are advised that all orders remain in effect pending such an appeal

HEALTH LEGISLATION, REGULATIONS AND STANDARDS

Electronic versions of the Public Health Act and Regulations are available at the Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or www.qp.gov.ab.ca.

Order of an Executive Officer

RE: The personal services facility located in Calgary, Alberta and municipally described as: Romantik Suicide Tattoos, located at #2
4540 73 Street NW

Page 5

Health Legislation and regulations are available for purchase. Please contact Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7) or www.qp.gov.ab.ca.

Copies of standards are available by contacting the Health Protection Branch of Alberta Health & Wellness at (780) 427-4518, or by visiting: www.health.alberta.ca/about/health-legislation.html

Confirmation of an oral order issued to Natasha Dubois on August 25, 2011.

AIRDRIE Regional Health Centre

604 Main Street South
Airdrie, AB T4B 3K7
Phone: 403-912-8400
Fax: 403-912-8410

BANFF Health Unit

303 Lynx Street
PO Box 1266
Banff, AB T1L 1B3
Phone: 403-762-2990
Fax: 403-762-5570

CALGARY - Southport Atrium

10101 Southport Road SW
Calgary, AB T2W 3N2
Phone: 403-943-2288
Fax: 403-943-8056

CANMORE Public Health

#104, 800 Railway Avenue
Canmore, AB T1W 1P1
Phone: 403-678-5656
Fax: 403-678-5068

CLARESHOLM Public Health

5221 2nd Street W
PO Box 1391
Claresholm, AB T0L 0T0
Phone: 403 625-4061
Fax: 403-625-4062

COCHRANE Community Health Centre

60 Grande Boulevard
Cochrane, AB T4C 0S4
Phone: 403-851-6000
Fax: 403- 851-6009

OKOTOKS Health and Wellness Centre

11 Cimarron Common
Okotoks, AB T1S 2E9
Phone: 403-995-2600
Fax: 403-995-2639

STRATHMORE Public Health Office

650 Westchester Road
Strathmore, AB T1P 1H8
Phone: 403-361-7200
Fax: 403-361-7244

www.albertahealthservices.ca/eph.asp