

ORDER OF AN EXECUTIVE OFFICER NOTICE OF CLOSURE

To: Deanne Gowing
(the "Owner")

RE: The personal services facility located in Calgary, Alberta and municipally described as:

**Beyond Beautiful. Me
320-55th Avenue SW
Calgary, AB**

WHEREAS I, an **Executive Officer** of **Alberta Health Services**, have inspected the above premises pursuant to the provisions of the Public Health Act, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted premises which are or may become injurious or dangerous to the public health or which might hinder the prevention or suppression of disease, namely:

- a. There is a carpet on the floor in all personal service areas and around the stainless steel sink designated for the services.
- b. There is a door between the designated stainless steel sink area and treatment rooms.
- c. Drawers for storing supplies are made out of fabric that can not be cleaned and disinfected adequately.
- d. Sheets and blankets for client beds are not being changed after each client.
- e. Towels used during personal service procedures are being reused for different clients.
- f. Re-usable implements are not being cleaned and disinfected after each client. Some lashes found on a pair of tweezers in microdermabrasion service room.
- g. Treatment beds are not being adequately cleaned and disinfected between clients. Lashes were found on the bed in the lash extension service area.
- h. Metal implements are not being adequately cleaned / scrubbed before disinfecting.
- i. Used wooden sticks were stored beside the wax pot.
- j. Single use sponges appeared to be re-used. Used single use sponges were stored beside handsink.
- k. The stainless steel sink is not designated only for personal services. Two coffee mugs were stored beside stainless steel sink.
- l. Lighting is not adequate for cleaning in the back 'couple' massage room.
- m. There is not adequate storage for different items. Chemicals, re-usable implements, bowls and paper cups etc. were store under the stainless steel sink.
- n. The storage closet was disorganized. Several items were stored on the floor.
- o. Wooden brushers with metal part are being used for applying facial masks. The brushes can not be cleaned and disinfected adequately.
- p. The seal is missing between the backsplash tiles in the bathroom.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act and the Personal Services Regulation, Alberta Regulation 20/2003 exist in and about the above noted personal services facility, namely:

- a. There is a carpet on the floor in all personal service areas and around the stainless steel sink designated for the services. This is in contravention of Section 3(b) of the Personal Services Regulation.
- b. There is a door between the designated stainless steel sink area and treatment rooms. This is in contravention of Section 4(f) of the Personal Services Regulation.
- c. Drawers for storing supplies are made of fabric that can not be cleaned and disinfected adequately. This is in contravention of Section 6(1) of the Personal Services Regulation
- d. Sheets and blankets for clients beds are not being changed after each client. This is in contravention of Section 3(b) of the Personal Services Regulation.
- e. Towels used during personal services procedures are being reused for different clients. This is in contravention of Section 3(b) of the Personal Services Regulation.
- f. Re-usable metal implements are not being cleaned and disinfected after each client. Some lashes found on a pair of tweezers in microdermabrasion service room. This is in contravention of Section 6(1) of the Personal Services Regulation.
- g. Treatment beds are not being adequately cleaned and disinfected between clients. Lashes were found on the client bed in the lash extension service area. This is in contravention of Section 6(1) of the Personal Services Regulation.
- h. Metal implements are not being adequately cleaned / scrubbed before disinfecting. This is in contravention of Section 6(2) of the Personal Services Regulation.
- i. Used wooden sticks were stored beside the wax pot. This is in contravention of Section 3 (b) of the Health Standards and Guidelines for Esthetics.
- j. Single use sponges appeared to be re-used. Used single use sponges were stored beside handsink. This is in contravention of Section 6 (b) of the Health Standards and Guidelines for Esthetics.
- k. The stainless steel sink is not designated only for personal services. Dirty coffee mugs were stored beside stainless steel sink. This is in contravention of Section 4(1)(d) of the Personal Services Regulation.
- l. Lighting is not adequate for cleaning in the back "couple" massage room. This is in contravention of Section 3(d) of the Personal Services Regulation.
- m. There is not adequate storage for different items. Chemicals, re-usable implements, bowls and paper cups etc. were store under the stainless steel sink. This is in contravention of Section 3(g) of the Personal Services Regulation.
- n. The storage closet was disorganized. Several items were stored on the floor. This is in contravention of Section 3(g) of the Personal Services Regulation.
- o. Wooden brushers with metal part are being used for applying facial masks. The brushes can not be cleaned and disinfected adequately. This is in contravention of Section 6(2) of the Personal Services Regulation.
- p. The seal is missing between the backsplash tiles in the bathroom. This is in contravention of Section 3(a) of the Personal Services Regulation.

AND WHEREAS, by virtue of the foregoing, the above noted premises are hereby declared to be **Closed**.

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately close the business operating at or out of 320 55 Avenue SW including all associated mobile / event operations.
2. That the owner immediately undertake and diligently pursue the completion of the following work in and about the above noted premises, namely:
 - a. Remove carpet from all rooms that are used for personal services other than massages and install easily washable and moisture resistant flooring.
 - b. Ensure personal service workers have direct access to the hand wash basin without having to open / pass through a door.
 - c. Ensure all personal service equipment is stored in smooth easily cleanable drawers or containers.
 - d. Change all the sheets and blankets between clients. Ensure there are sufficient linens on site for a full day of client service.
 - e. Change all the towels between clients. Ensure there are sufficient linens on site for a full day of client service.
 - f. Ensure re-usable metal implements are being washed and disinfected between clients.
 - g. Ensure client beds are disinfected between clients with an approved low level disinfectant.
 - h. Ensure metal implements are washed and/or scrubbed thoroughly with soap, rinsed and disinfected with an approved intermediate level disinfectant.
 - i. Ensure wooden sticks for wax are discarded after each client.
 - j. Ensure single use sponges are discarded after each client.
 - k. Remove the coffee cups and do not use the stainless steel sink for anything except washing hands and washing equipment designated for personal services.
 - l. Provide adequate lighting for all personal service areas to ensure proper cleaning.
 - m. Provide adequate storage / shelving for all the supplies.
 - n. Organize the storage closet. Do not store anything on the floor.
 - o. Replace the wooden brushes with non porous easily cleanable brushes.
 - p. Replace the seal between the backsplash tiles in the washroom.
3. That until such time as the work referred to above is completed to the satisfaction of an Executive Officer of Alberta Health Services; the above noted premises shall remain closed.

The above conditions were noted at the time of inspection and may not necessarily reflect all deficiencies. You are advised that further work may be required to ensure full compliance with the Public Health Act and regulations, or to prevent a public health nuisance.

DATED at Calgary, Alberta, December 1, 2011.

Katarina Arendas BSc, BEH, CPHI(C)
Executive Officer
Environmental Health Officer

YOU HAVE THE RIGHT TO APPEAL

A person who a) is directly affected by a decision of a Regional Health Authority, and
b) feels himself aggrieved by the decision

may appeal the decision within ten (10) days after receiving the order to the Public Health Appeal Board located at 24th Floor, Telus Plaza, 10025 - Jasper Avenue, Edmonton, Alberta, T5J 1S6 Telephone (780) 427-2813.

The terms of this Order remain in effect notwithstanding the filing or proposed filing of any such appeal. If you appeal, you may also make an application to the Board for a stay of this Order pending the appeal.

A copy of the Public Health Appeal form may be obtained by contacting Alberta Health Services at (780) 342-0122 or the Public Health Appeal Board (780) 427-2813.

You are advised that all orders remain in effect pending such an appeal

HEALTH LEGISLATION, REGULATIONS AND STANDARDS

Electronic versions of the Public Health Act and Regulations are available at the Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7 or www.qp.gov.ab.ca.

Health Legislation and regulations are available for purchase. Please contact Alberta Queen's Printer Bookstore 10611 - 98 Avenue, Main Floor, Park Plaza, Edmonton, Alberta, T5K 2P7) or www.qp.gov.ab.ca.

Copies of standards are available by contacting the Health Protection Branch of Alberta Health & Wellness at (780) 427-4518, or by visiting: www.health.alberta.ca/about/health-legislation.html

Confirmation of an oral order issued to Deanne Gowing on November 29, 2011.

Order of an Executive Officer

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AIRDRIE Regional Health Centre

604 Main Street South
Airdrie, AB T4B 3K7
Phone: 403-912-8400
Fax: 403-912-8410

BANFF Health Unit

303 Lynx Street
PO Box 1266
Banff, AB T1L 1B3
Phone:403-762-2990
Fax: 403-762-5570

CALGARY - Southport Atrium

10101 Southport Road SW
Calgary, AB T2W 3N2
Phone:403-943-2288
Fax: 403-943-8056

CANMORE Public Health

#104, 800 Railway Avenue
Canmore, AB T1W 1P1
Phone: 403-678-5656
Fax: 403-678-5068

CLARESHOLM Public Health

5221 2nd Street W
PO Box 1391
Claresholm, AB T0L 0T0
Phone: 403 625-4061
Fax: 403-625-4062

COCHRANE Community Health Centre

60 Grande Boulevard
Cochrane, AB T4C 0S4
Phone: 403-851-6000
Fax:403- 851-6009

OKOTOKS Health and Wellness Centre

11 Cimarron Common
Okotoks, AB T1S 2E9
Phone: 403-995-2600
Fax: 403-995-2639

STRATHMORE Public Health Office

650 Westchester Road
Strathmore, AB T1P 1H8
Phone: 403-361-7200
Fax: 403-361-7244

www.albertahealthservices.ca/eph.asp