

**IN THE MATTER OF THE PUBLIC HEALTH ACT – ALBERTA**  
**ORDER OF AN EXECUTIVE OFFICER**

**To: Natty Wong**  
2<sup>nd</sup> floor- 231 14 Street NW  
Calgary, Alberta T2N 1Z6  
(the “**Owner**”)

**Re:** The personal services facility located in Calgary, Alberta and municipally described as:  
  
Natty's House of Beauty – Permanent Makeup  
2<sup>nd</sup> floor- 231 14 Street, NW

WHEREAS I, an **Executive Officer** of the **Alberta Health Services**, have inspected the above noted Personal Services Facility pursuant to the provisions of the **Public Health Act**, RSA 2000, c. P-37, as amended;

AND WHEREAS such inspection disclosed that the following conditions exist in and about the above noted personal services facility which are or may become injurious or dangerous to the public health or which might hinder the prevention or suppression of disease, namely:

- a. Operator is preparing food in service provision area where procedures are being done.
- b. Clip cords and machines are not being properly covered with bags to prevent contamination of the machinery.
- c. Contaminated, single-use needles are being given to clients to take home and cleaned with T36 (QUAT) solution when returning to studio for additional work.
- d. Sheets and towels used for clients are not being changed after each client.
- e. A small medicine bottle is being used to dispose of sharps (needles) and is overflowing.
- f. Surfaces that clients are touching while undergoing the personal service are not being disinfected between clients.
- g. There are sliding doors between the service room and the hand sink.

AND WHEREAS such inspection disclosed that the following breaches of the Public Health Act, Personal Services Regulation, Alberta Regulation 20/2003, the Alberta Health Standards and Guidelines for Tattooing, June 2002, and the Nuisance and General Sanitation Regulation 243/2003, exist in and about the above noted personal services facility, namely:

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- a. Operator is preparing food in service provision area where procedures are being done. This is in contravention to Section 5 of the Personal Services Regulation.
- b. Clip cords and machines are not being properly covered with bags to prevent contamination of the machinery. This is in contravention of Section 6(1) of the Personal Services Regulation.
- c. Contaminated, single-use needles are being given to clients to take home and cleaned with T36 (QUAT) solution when returning to studio for additional work. This is in contravention of Section 6(2) of the Personal Services Regulation.
- d. Sheets and towels used for clients are not being changed after each client. This is in contravention to Section 6(1) of the Personal Services Regulation.
- e. A small medicine bottle is being used to dispose of sharps (needles) and is overflowing. This is in contravention to Section 6(a) of the Health Standards and Guidelines for Tattooing.
- f. Surfaces that clients are touching while undergoing the personal service are not being disinfected between clients. This is in contravention to Section 6(1) of the Personal Services Regulation.
- g. There are sliding doors between the service room and the hand sink. This is in contravention to Section 4(1)(f) of the Personal Services Regulation.

AND WHEREAS by virtue of the foregoing, the above noted premises are hereby declared to be **CLOSED**;

NOW THEREFORE, I hereby **ORDER** and **DIRECT**:

1. That the Owner immediately **CLOSE** the above noted personal services facility
2. That the Owner undertake and diligently pursue the completion of the following work in and about the above noted personal services facility, namely:
  - a. Refrain from preparing food in the service provision area.
  - b. Cover clip cords and machines with bags to prevent contamination of the machinery.
  - c. All needles are single-use and disposable. Ensure all contaminated needles are disposed of in the appropriate waste bin after each use.
  - d. Change sheets and pillow covers between clients, and launder them in hot water/hot drying.
  - e. Acquire an appropriately sized, proper sharps container and store it in an appropriate space off of the floor.
  - f. Disinfect all chairs and beds between clients, before a new client is served.
  - g. Allow easy access to the sink by ensuring that there are no barricading doors between the service provision area and the hand washing sink.

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3. That, until such time as the work referred to in paragraph two is completed to the satisfaction of the undersigned, or an executive officer of the Calgary Health Region, the above noted premises shall remain **CLOSED**.

Dated at Calgary, Alberta, this 12<sup>th</sup> day of October, 2010, confirming a verbal order issued on the 7<sup>th</sup> day of October, 2010.

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Sarah Yusuf, B.Sc., BEH, CPHI (C)  
Executive Officer  
Alberta Health Services

***Section 5(2) of the Public Health Act provides that a person who is directly affected by this Order and considers himself or herself aggrieved hereby may appeal the same to the Public Health Appeal Board, 24<sup>th</sup> Floor, Telus Plaza North Tower, 10025 Jasper Avenue, Edmonton AB T5J 2N3, within ten (10) days. The terms of this Order remain in effect notwithstanding the filing or proposed filing of any such appeal.***

***The Owner is advised that the Public Health Act empowers Alberta Health Services to carry out the terms of this Order on the Owner's behalf and at the Owner's expense should the Owner fail to comply with the terms hereof.***

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**Airdrie**

Airdrie Public Health Centre  
604 Main Street South  
Airdrie, AB T4B 3K7  
Phone: 403-912-8400  
Fax: 403-912-8410

**Banff**

Banff Health Centre  
303 Lynx Street  
PO Box 1266  
Banff, AB T1L 1B3  
Phone: 403-762-2992  
Fax: 403-762-5570

**Calgary/Mountain View/Rocky View**

Calgary Health Region, *Southport*  
10101 Southport Rd SW  
Calgary, AB T2W 3N2  
Phone: 403-943-2288  
Fax: 403-943-8056

**Canmore**

Canmore Public Health  
#104, 800 Railway Avenue  
Canmore, AB T1W 1P1  
Phone: 403-678-5656  
Fax: 403-678-5068

**Claresholm**

Claresholm Public Health  
5221 2<sup>nd</sup> Street W  
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Claresholm, AB T0L 0T0  
Phone: 403-625-4061  
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**Didsbury**

Didsbury Health Unit  
PO Box 130  
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Didsbury, AB T0M 0W0  
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**Okotoks**

Okotoks Public Health Centre  
11 Cimarron Commons  
Okotoks, AB T1S 2E9  
Phone: 403-995-2600  
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**Strathmore**

Public Health Building  
650 Westchester Road  
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Phone: 403-361-7200  
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