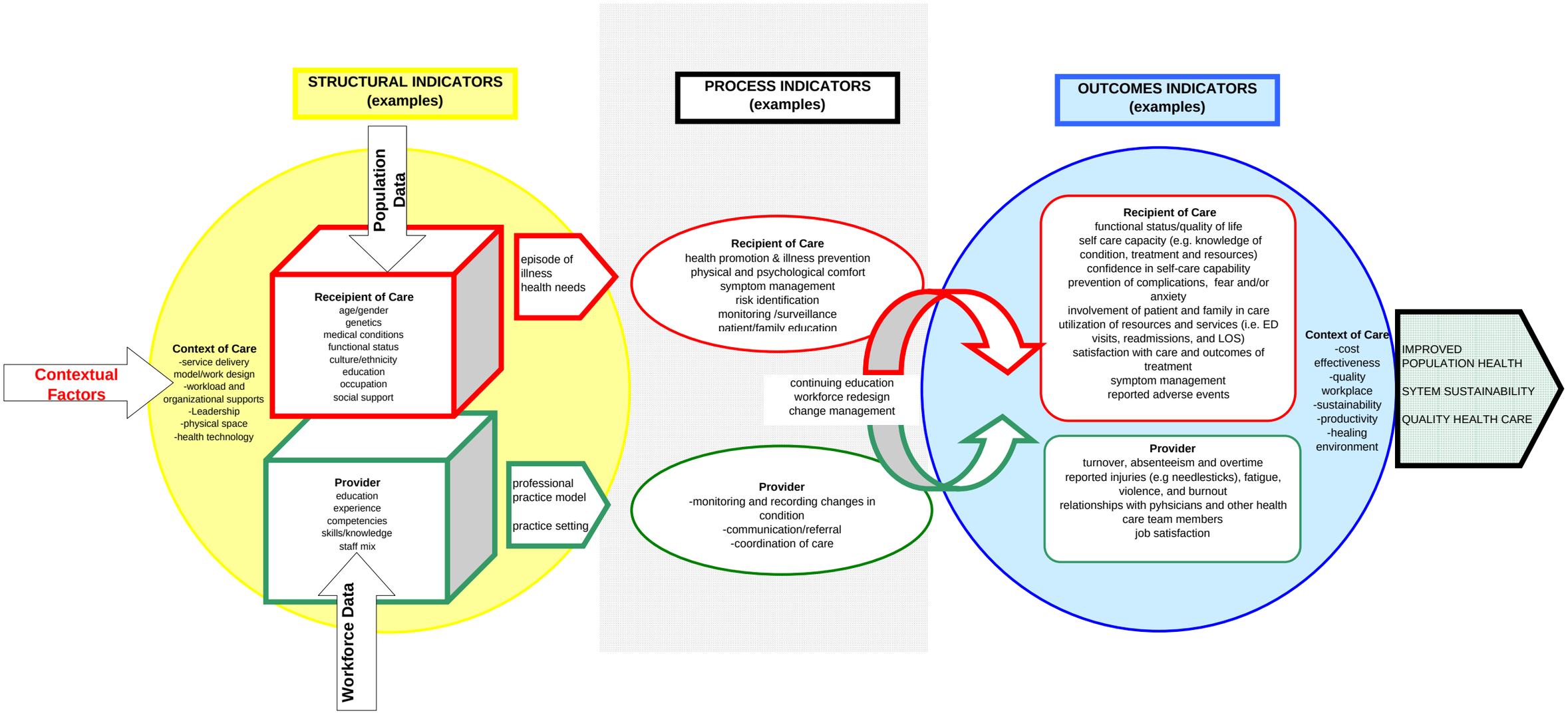# Workforce Management Framework