

# The Family & Community Resource Centre



The FCRC on the 2<sup>nd</sup> floor of the Alberta Children's Hospital provides a comfortable and supportive environment where families can find reliable child health information, receive support, access education about child health issues, and connect with community resources.

## What is there for families coming for surgery?

- The **Family Library** has children's books about going to the hospital and/or having surgery.
- The **Family Support Specialists** offer personalized support; help with connections within the hospital or community; and assist with accommodations, orientation and directions.
- The **Child Health Information Specialist** can help you access resources or find information about an illness or procedure.
- The **Family Centre** (also on the 2<sup>nd</sup> floor) provides a relaxing place for families to wait if their child is in surgery for a long period. Ask the Family Support Specialists to show you where.
- **Complimentary coffee and snacks** are available daily Mon-Fri from 9:30 - 10:30 a.m.
- **Computer** stations with internet access. To use your own laptop in the hospital, ask us for a password to access the wireless network.
- Private **Telephone Booths** to make local or long distance calls.



**Family & Community Resource Centre**  
403-955-3272 1-877-943-3272  
[www.fcrC.sacyhn.ca](http://www.fcrC.sacyhn.ca)